

BYK-Chemie GmbH

Postfach 10 02 45, 46462 Wesel, Germany

Address**Delays in Shipments**

Dear Customer,

We must note with regret that the coronavirus has now spread into many other countries and presumably will continue to increase the number of infected. As a result of this rapid and global spreading, we are currently being confronted with the following logistical challenges:

Truck shipments

More and more countries implemented customs controls at their borders again, some borders are already closed completely. Customs controls will delay all our shipments, please consider this in your planning.

Air freights

Several airlines partially stopped operating or canceled flights to various destinations. As 80 – 90 % of all cargo is transported with passenger aircrafts, air freight capacity will be very much reduced the next weeks and maybe months. We have to make an enquiry for every air shipment we want to send out and have to wait for the quotation and flight confirmation. Please calculate with longer waiting and transport times as well as higher costs.

Sea freights

We informed you about the shortage of containers in Europe in February. The situation has not changed. So please still calculate with longer transport times.

Date

17.03.2020

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Please be assured that we will do what we possibly can to minimize the negative impacts for you. We will inform you immediately if we have news about this topic.

Let's hope that we will all stay healthy and can master the challenges together!

Yours sincerely,

BYK-Chemie GmbH



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Global Head of
Customer Service



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